

YOUR GUARANTEE

We take great pride in the furniture we make, and as such we give the following guarantee. There is a 10 year guarantee on the frames, springs and general construction. The 10 year guarantee is made up of your one year statutory guarantee, followed by a further 9 years. There is a 5 year guarantee on the recliner action, all motors, electrics and handset. The 5 year guarantee is made up of your 2 years statutory guarantee followed by a further 3 years. Your guarantee starts from the day you receive your new furniture, not the date it was manufactured. There is a unique identification number on every item of furniture we make, this is on a label fixed to the base. This is your unique order identification number and identifies your furniture only. If at any point you do have a problem with your furniture we will need this number to identify it. By entering your unique identification number into our computer system it will bring up all the details relating to your furniture. This in turn will help us to resolve your problem as quickly as possible. To save any confusion in the future we advise that you write your unique order number and the delivery date below, and then keep this leaflet somewhere safe for future reference.

YOUR UNIQUE ORDER/GUARANTEE NUMBER _____

DELIVERY DATE ____ / ____ / ____

Delivery

We understand that a quick delivery is important on this type of furniture. Even though each item is handmade just for you we strive to deliver within 15 to 20 working days in the UK, and up to 25 days in the Republic of Ireland. Leather furniture takes a little longer to make so please allow an extra 5 working days on leather items. Please note that at busy times and holidays delivery may be a little longer.

Care Instructions

Upholstery

The manufacturing process in making upholstered furniture involves a great deal of hand finishing therefore you can reasonably expect slight differences in the tailoring and tolerance of each item.

Cushions (Foam Seats & Fibre Backs)

All foam filled cushions will soften within the first few months of use. This is a reaction to normal use and is not a fault. Where possible if your furniture has loose seat cushions we recommend you turn the cushions every couple of days, this will help the cushions hold their shape and will give the cushions a longer lifespan. Most of our Rise Recliner furniture have fixed seat cushions, but they are designed not to be turned. Fibre filled back cushions are normally used on upholstered furniture where a softer more comfortable feel is required. It is quite common for fibre back cushion interiors inside the cushion case to slide around (known as cushion slippage) in some cases this can make the cushion look unsightly. On most of our furniture the back cushions are zipped on, and as such this helps to keep the cushions in place. We still recommend that you plump up the cushions on a regular basis, as this will keep your furniture looking good and extend its lifespan.

Fabric and Leather Characteristics & Care

Chenille & Velvet upholstery fabrics have a softness and lustre. This is created by the thick short erect pile threads on the surface of the fabric and is subject to random crushing and pile pressure, especially on seat cushions. Pile pressure is not a fault and is a characteristic of pile fabrics. It is possible to remove some crush marks by regular brushing or steaming. We recommend that you lightly vacuum your furniture once a week with a soft brush attachment. Please pay close attention to arm fronts where your hands rest as this is one of the main areas for soiling. We recommend that you think about purchasing arm caps for your furniture as this should stop the soiling and give your furniture a longer life. To keep your furniture in the best condition we recommend that you use a professional cleaning service if the furniture has been soiled. Direct sunlight can cause fading, and artificial ageing. We recommend that you protect your furniture where possible by closing curtains or blinds on sunny days.

Leather is a natural product, and a characteristic of leather is that it can stretch and crease with use. With some leathers if you are on certain types of medications the chemicals in the medication can pass through the pores in your skin and affect the leather. This happens mainly through the palms of your hands when you sweat and mainly affects the arm fronts on the furniture. We recommend that you lightly vacuum your furniture once a week with a soft brush attachment, and dust with a soft cloth. If you spill anything on to the leather we recommend that you wipe it with a damp cloth straight away. We advise that you keep your furniture away from radiators, direct sunlight, and other heat sources as it can dry out the leather and cause it to discolour.

Use of your furniture

Please allow adequate space for your furniture to recline fully, as collisions with objects or walls will damage your furniture and could invalidate your guarantee. Look out for items with sharp metal points or sharp edges, buckles, studs, toys or metal buttons on jeans, as all of these can cause damage to the fabric or leather on your furniture. We recommend you keep all animals off your furniture as dogs and cats can cause more damage in a short period of time than you can in years of normal use. Please avoid sitting on arms and the front edge of the seat cushions as this can shorten the lifespan of your furniture.

Electrical

Always remember not to leave your Phone or Tablet on charge and unattended overnight.

V.A.T. FREE

SUBJECT TO ELIGIBILITY
PLEASE ASK



POWER ADJUSTABLE LUMBAR

POWER ADJUSTABLE HEADREST

POWER ADJUSTABLE HEADREST

POWER ADJUSTABLE LUMBAR

CHARGING FOR PHONES/TABLETS FROM HANDSET

EXTENDING FOOTREST

EXTENDING FOOTREST

CHARGING FOR PHONES/TABLETS FROM HANDSET

For ease of access the whole of the back frame on our furniture is removable. On the recliners the backs are clipped in. On the fixed items it is bolted together but it is easy to take apart. All items can be delivered with the back separate. (Please state on order)

100'S OF FABRICS TO CHOOSE FROM PLUS LEATHER, FAUX LEATHER, AQUACLEAN STAIN RESISTANT FABRIC AND WATERPROOF FABRIC



MADE IN THE U.K.

AINT2019

OPTIONS

Anything in blue is available as from late 2019/early 2020 (Please ask)

	Dual Motor Action	Single Motor Action	Fixed	Emergency Single Use Battery Back-up	Lift Capacity	Fixed Capacity
Premier Grande (chair)	Rise Recliner	Rise Recliner / Zero Wall Recliner	N/A	Yes	25 st	N/A
Premier Standard (chair)	Rise Recliner	Rise Recliner / Zero Wall Recliner	N/A	Yes	25 st	N/A
Premier Compact (chair)	Rise Recliner	Rise Recliner / Zero Wall Recliner	N/A	Yes	25 st	N/A
Premier Petite (chair)	Rise Recliner	Rise Recliner / Zero Wall Recliner	N/A	Yes	25 st	N/A
Deluxe Grande (chair)	Rise Recliner	N/A	N/A	Yes	25 st	N/A
Deluxe Standard (chair)	Rise Recliner	N/A	N/A	Yes	25 st	N/A
Deluxe Compact (chair)	Rise Recliner	N/A	N/A	Yes	25 st	N/A
Deluxe Petite (chair)	Rise Recliner	N/A	N/A	Yes	25 st	N/A
3 str Settee	N/A	Premier Zero Wall Recliner	Yes	Yes	25 st	20 st
2½ str Settee	N/A	N/A	Yes	N/A	N/A	20 st
2 str Settee	N/A	Premier Zero Wall Recliner	Yes	Yes	25 st	20 st
Chair	N/A	N/A	Yes	N/A	N/A	20 st
Pouffe	N/A	N/A	Yes	N/A	N/A	20 st

(Dual Motor) Premier Rise Recliner Chair Features

Power adjustable headrest. Power adjustable lumbar. Power extending footrest. USB in handset for charging mobile phones & tablets (2 Ohms). Safety power cut off switch (see picture No 4). Emergency single use battery backup (see picture No 5). Left or right hand side handset & pocket (see front cover picture). For ease of movement these chairs are available with castors or glides. The mechanism in this furniture has 4 individual motors.

(Dual Motor) Deluxe Rise Recliner Chair Features

Power extending footrest. USB in handset for charging mobile phones & tablets (2 Ohms). Safety power cut off switch (see picture No 4). Emergency single use battery backup (see picture No 5). Left or right hand side handset & pocket (see front cover picture). For ease of movement these chairs are available with castors or glides. The mechanism in this furniture has 2 individual motors.

(Single Motor) Premier Rise Recliner (for Chairs), Premier Zero Wall Recliner (for Chair & Settee)

Power adjustable headrest. Power adjustable lumbar. Power extending footrest. USB in control switch for charging mobile phones & tablets (2 Ohms). Safety power cut off switch (see picture No 4). Emergency single use battery backup (see picture No 5). These items are available with castors, glides or (wooden feet on fixed items). Control button is on the outside arm (see picture 3). The mechanism in this furniture has 3 individual motors.

Accessories

Arm caps are available for all items and on the rise recliner chairs they are fastened at the back of the arm as a safety feature. Extra scatter cushions. Antimacassars/head throws. An extra pocket so you can have a pocket on both sides. Lithium battery freedom pack with approximately 40-50 manoeuvres before recharging. Foam back spacer to reduce the seat depth.

Feet Colours

Natural & Mahogany

There are 5 different back styles available. The front cover is pictured with a Waterfall back. The pictures below show the other 4 back styles available on this model.



SIZES

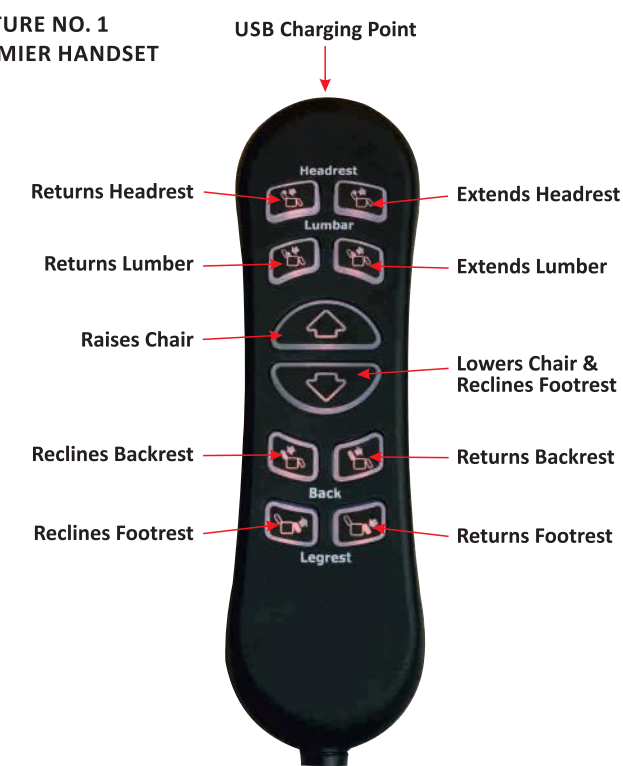
Bespoke sizes may be available, please ask

	Overall Height	Overall Depth	Overall Width	Seat Height	Seat Depth	Seat Width
Premier Grande	47" (1194mm)	38" (965mm)	36" (915mm)	20½" (521mm)	21½" (546mm)	21" (533mm)
Premier Standard	45" (1143mm)	37" (940mm)	35" (889mm)	19½" (495mm)	20½" (521mm)	21" (533mm)
Premier Compact	43" (1092mm)	36" (915mm)	35" (889mm)	18½" (470mm)	19½" (495mm)	21" (533mm)
Premier Petite	41" (1041mm)	35" (889mm)	35" (889mm)	17½" (445mm)	18½" (470mm)	21" (533mm)
Deluxe Grande	47" (1194mm)	38" (965mm)	36" (915mm)	20½" (521mm)	21½" (546mm)	21" (533mm)
Deluxe Standard	45" (1143mm)	37" (940mm)	35" (889mm)	19½" (495mm)	20½" (521mm)	21" (533mm)
Deluxe Compact	43" (1092mm)	36" (915mm)	35" (889mm)	18½" (470mm)	19½" (495mm)	21" (533mm)
Deluxe Petite	41" (1041mm)	35" (889mm)	35" (889mm)	17½" (445mm)	18½" (470mm)	21" (533mm)
3 str Settee	44" (1117mm)	38" (965mm)	72" (1828mm)	19½" (495mm)	20" (508mm)	59" (1498mm)
2½ str Settee	44" (1117mm)	38" (965mm)	62" (1575mm)	19½" (495mm)	20" (508mm)	49" (1244mm)
2 str Settee	44" (1117mm)	38" (965mm)	52" (1321mm)	19½" (495mm)	20" (508mm)	39" (990mm)
Chair	44" (1117mm)	38" (965mm)	32" (810mm)	19½" (495mm)	20" (508mm)	19" (482mm)
Pouffe	15½" (393mm)	21" (533mm)	21" (533mm)	N/A	N/A	N/A

As from late 2019/early 2020 fixed items will be available in the Grande & Petite sizes.

(All sizes are approximate)

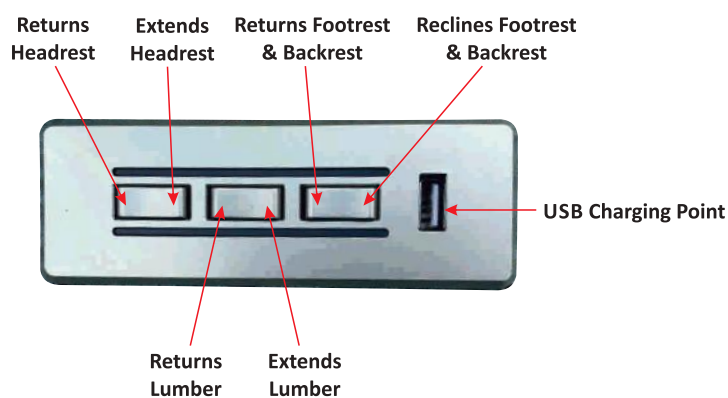
PICTURE NO. 1
PREMIER HANDSET



PICTURE NO. 2
DELUXE HANDSET



PICTURE NO. 3
PREMIER ZERO WALL SWITCH



PICTURE NO. 4
SAFETY CUT OFF SWITCH



PICTURE NO. 5
EMERGENCY BATTERY BACK-UP (SINGLE USE)



Takes 2 9v batteries & must be changed after emergency use

ITEMS AVAILABLE



Pictured in Holland Park 12518 - Plain - Cocoa Colour with Waterfall Backs